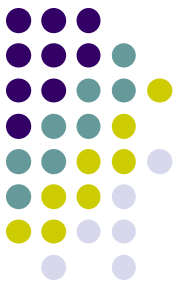


FAMILY CARERS' SERVICE

Sonia Douek
Jewish Care



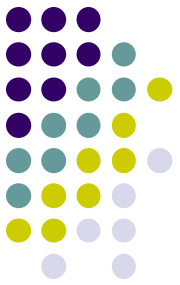


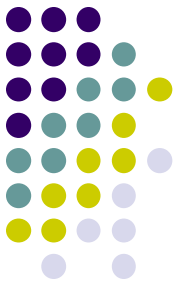
Overview

- Background and history of the service
- What we do
- Philosophy
- Context in UK service provision
- What makes us culturally sensitive for the UK Jewish community
- Some searching questions

WHO WE ARE

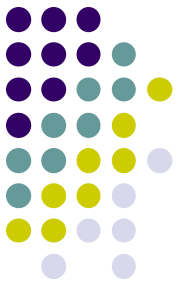
- Service established 13 years ago
- Employs 7 support and advice workers
- Supported by 5 volunteers





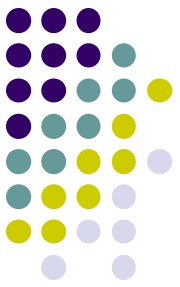
WHAT WE DO

- Maurice Lawson Dementia Support Service
- Mental Health
- Physical disability
- Physical frailty
- Life limiting illnesses
- Addiction
- Residential care



HOW WE DO IT

- Individual support – at home, by telephone, in another convenient place
- Groups
- Education and development
- Advocacy
- Time off from caring
- Working with our colleagues
- Talking with and researching the community



HOW MANY CARERS?

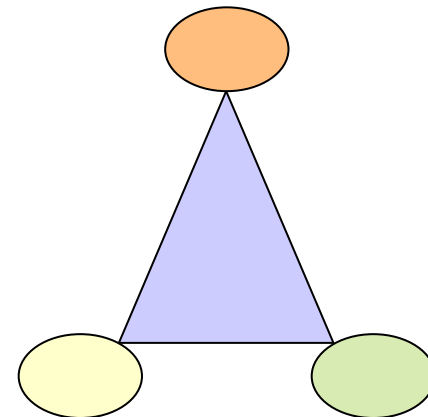
- Database 2,500+
- New referrals this year (9 months)
- Total for year 2008/09 – 622
- Estimated 7,500 carers since start
- 1 in 7 people are carers
- Across the ages and genders

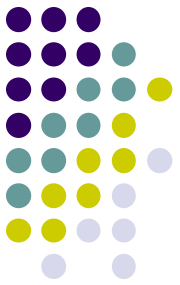


WHY SUPPORT CARERS?



- Third partners in care
- Governed by legislation
- Creates a holistic approach
- Jewish family values





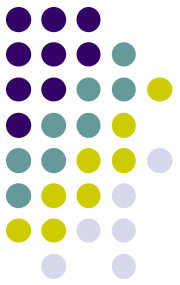
UK Legislation

- Carers (Recognition and Services) Act 1995
- National Carers Strategy 1998
- National Service Frameworks
- Carers and Disabled Childrens Act 2000
- Carers Equal Opportunities Act 2004
- Work and Families Act 2008
- National Carers Act 2008
- Personalisation Agenda

THE BENEFITS OF THE SERVICE



- Cost effective
- Time
- Emotional support
- Practical advice
- Specialist knowledge of the disability/ illness
- Network of other organisations
- Giving carers a voice



BENEFITS (2)

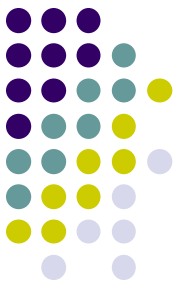
- Choosing and moving into care
- Carers' rights
- Coping mechanisms
- Reassurance
- Continuity



WHAT MAKES US CULTURALLY SENSITIVE?



- Connects isolated in the community
- Key times of year
- Key dates in personal calendards
- Represents Jewish carers to other organisations
- Strong links with local communities
- Educates community leaders
- Respects issues of shame and stigma



Questions the service raises

- Why do some situations isolate people more from the community in today's society?
- What is the effect on the family?
- What is our role in educating around stigma/shame?
- Does our marketing to raise funds exacerbate the stigma and shame around dementia, mental health, addiction or even old age?